



SA Welding Consult T/A
Thandabantu Game Lodge
CK: 2009/080219/23

Mapogsgrounds Ptn 119, Farm
500, Roosenekal

Tax No: 4920257948
PO Box 7279, Witbank, 1034

Cell: 0845965590

Email: admin@thandabantulodge.co.za

Cell: 0832272274

www.thandabantulodge.co.za

Office: 0136562868

Additional Booking Information

Chalets / Campsite / Luxury Tent

Check in: **14h00 pm** day of arrival

Check out: **10h00 am** day on departure

There is a Refundable deposit of R250 payable per chalet at the Lodge. It must be paid in cash. If not payable in cash will swipe for R270 but your refund will still be only R250

Deposit will be refunded only if nothing is damaged and if booked out on time and if your chalet is found the way you received it the day of arrival

50% Deposit is required to secure your reservation, the rest is payable before or on arrival at the Lodge

Check in time is strictly from 14h00 pm - 20h00pm, if you check in later than 20h00 pm

the gate will be closed and you will forfeit that nights booking.

Cancellation Policy

100% Cancellation Fee: 0 – 7 Days prior to arrival / No Show

50 % Cancellation Fee: 8 – 14 Days prior to arrival

0% Cancellation Fee: When cancelled 15 Days or more prior to arrival

Booking date change:

1st change for dates – Free of Charge

2nd change for dates – R250 extra

3rd change for dates – R500 extra

10 or more days before arrival only for free change

9 – 0 days before arrival – R250 extra

Refund Policy

Unfortunately NO refunds will be made irrespective of the reason, if you booked and you don't want to stay or book in anymore and the fault is not on our side there will be no refund will be made to you. If you book out earlier than you were supposed to there will be **NO refunds**

Housekeeping

We clean the chalet before any arrivals and **we don't do daily housekeeping.** If you want housekeeping (briefly cleaning of chalet and dishes) it will be an additional charge of **R200 per chalet** for the housekeeping.

Rules & Regulations

- Music is allowed to be played but not loud so that the other guests get disturbed.
- No Music is allowed to be played after 8 pm
- Please respect the other guests by keeping the noise level low
- Unruly & Disruptive behaviour will not be tolerated any perpetrator/s and will be removed from the lodge
- Account at bar/restaurant must be payable immediately
- No Cutlery, Crockery or Bedding is allowed to be removed from the Chalet's or Tent
- No Glasses or Drinks or food is allowed in or around the swimming pool
- No Bath Towels to be removed from Chalet's or Tent for Swimming
- Proper swimwear must be worn when you use the swimming pool
- All facilities at the lodge are kept to high standard. Breakages will be for the account of the perpetrator/s and will be removed from the lodge
- We reserve the right of admission

The information is emailed to you when your booking is made and also shown on arrival at the lodge. By making your payment for your booking we take note that you have also read and understood our additional information